



دائرة الصحة
DEPARTMENT OF HEALTH

**ABU DHABI HEALTHCARE
INFORMATION AND CYBER SECURITY
STANDARD
[ADHICS]**

FREQUENTLY ASKED QUESTIONS

PUBLIC

عام



FREQUENTLY ASKED QUESTIONS VI.2

Question:	What is ADHICS?																
Answer:	ABU DHABI HEALTHCARE INFORMATION AND CYBER SECURITY STANDARD (ADHICS) is a sector level standard by Department of Health (DoH), mandated to all healthcare entities in Abu Dhabi																
Question:	What is the scope of ADHICS?																
Answer:	Any entity which stores, processes and/or deals with health information from the emirate of Abu Dhabi needs to be compliant with the applicable controls of the standard.																
Question:	How many controls are there in the standard?																
Answer:	<p>The standard has 692 Controls (162 Primary Controls and 530 Secondary Controls) in 11 Domains.</p> <table border="1"> <thead> <tr> <th></th> <th>Primary Controls</th> <th>Sub-Controls</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Basic</td> <td>73</td> <td>255</td> <td>328</td> </tr> <tr> <td>Transitional</td> <td>56</td> <td>162</td> <td>218</td> </tr> <tr> <td>Advanced</td> <td>33</td> <td>113</td> <td>146</td> </tr> </tbody> </table>		Primary Controls	Sub-Controls	Total	Basic	73	255	328	Transitional	56	162	218	Advanced	33	113	146
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Question:	Do I need to be compliant with all the controls?																
Answer:	<p>The minimum mandated controls are defined in the standard as per the category/type of the entity.</p> <table border="1"> <thead> <tr> <th>Control Category</th> <th>Facility Type</th> </tr> </thead> <tbody> <tr> <td>Basic</td> <td> <ul style="list-style-type: none"> All Facility types </td> </tr> <tr> <td>Basic + Transitional</td> <td> <ul style="list-style-type: none"> Hospital with a bed capacity 1 to 20 Centers & Clinics Pharmacy Establishments </td> </tr> <tr> <td>Basic + Transitional + Advanced</td> <td> <ul style="list-style-type: none"> Hospital with a bed capacity 21 and above Payers (Insurers, Brokers, TPAs) </td> </tr> </tbody> </table>	Control Category	Facility Type	Basic	<ul style="list-style-type: none"> All Facility types 	Basic + Transitional	<ul style="list-style-type: none"> Hospital with a bed capacity 1 to 20 Centers & Clinics Pharmacy Establishments 	Basic + Transitional + Advanced	<ul style="list-style-type: none"> Hospital with a bed capacity 21 and above Payers (Insurers, Brokers, TPAs) 								
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Question:	What is AAMEN Program?																
Answer:	All information security standards, related Audits, Compliance Monitoring & Certifications, and all activities initiated by Department of Health towards the enforcement of these initiatives are collectively called the AAMEN Program.																
Question:	Will Department of Health help us in achieving the required compliance?																
Answer:	The entities are required to be capable of understanding and implementing the requirements. Department of Health may assist by providing guidelines.																



Question:	Where can I get more information about the standard?		
Answer:	<p>The controls are defined in the ABU DHABI HEALTHCARE INFORMATION AND CYBER SECURITY [ADHICS] Standard (DOH/SD/ADHICS/0.9), and the guidelines for implementation have been provided through ADHICS Implementation Guidelines (DOH/Guidelines/ADHICS/0.9).</p> <p>Both these documents are available on below links:</p> <ul style="list-style-type: none"> • Abu Dhabi - Healthcare Information and Cyber Security Standard • Guidelines for the implementation of the Abu Dhabi Healthcare Information and Cyber Security Standard 		
Question:	Do I need dedicated Information Security personnel to be compliant with ADHICS?		
Answer:	The roles and responsibilities need to be defined and assigned to competent personnel.		
Question:	We are a small clinic with one doctor, two nurses and an administrator. Do we need to be compliant with ADHICS?		
Answer:	Yes. The minimum mandated controls are defined in the standard as per the category/type of the entity.		
Question:	What happens if we don't comply?		
Answer:	The compliance requirements shall be added to the existing Audit process and the license registration/renewal process.		
Question:	Will we be able to integrate with Malaffi, Abu Dhabi Health Information Exchange (ADHIE) if we don't comply?		
Answer:	<p>The Malaffi team has identified a minimum set of controls from ADHICS. Compliance to these controls is a pre-requisite to onboarding with Malaffi.</p> <p>You shall obtain more information about Malaffi integration from contact@malaffi.ae or Malaffi website www.malaffi.ae</p>		
Question:	What about cloud computing compliance requirements?		
Answer:	Controls related to cloud computing are defined in the standard under CM4. Also, it is not permitted to store, develop, or transfer data and health information outside UAE that is related to health services provided within the country as per the Federal Law No. (2) For the year 2019 On the Use of Information and Communications Technology (ICT) in Healthcare.		
Question:	Where can I contact for more details?		
Answer:	<p>Abu Dhabi Health Information Security Program</p>	adhics@doh.gov.ae aamen@doh.gov.ae	+971 2 419 3612
	<p>ABU DHABI HEALTHCARE CERT فريق الاستجابة للطوارئ الحاسوبية - أبوظبي COMPUTER EMERGENCY RESPONSE TEAM</p>	soc@doh.gov.ae	+971 2 419 3777