

Addendum 28 to DOH Claims & Adjudication Rules

Version
V2012

Including the Mandatory Tariff Pricelist Application Rules.



دائرة الصحة
DEPARTMENT OF HEALTH

1. Purpose of this Document.

This addendum is issued to introduce the new service codes for the IPC Teleconsultation Program and retire addendum 18.

2. Effective Date:

01 November 2022

3. Service Codes

Code	Code Short Description	Code Long Description	Price
01-11-01	Teleconsultation for International patient care (IPC) including medical doctor to medical doctor & patient, each 20 minutes	Teleconsultation for International patient care including consultation by a local medical doctor to international medical doctor & patient as initiated by the local teleconsultation team, each 20 minutes	AED 775
01-11-02	Teleconsultation for International patient care (IPC), multidisciplinary team & patient, primary provider, each 20 minutes	Teleconsultation for International patient care including consultation by a multidisciplinary team to patient as initiated by the local teleconsultation team, primary local provider, each 20 minutes	AED 775
01-11-03	Teleconsultation for International patient care (IPC), multidisciplinary team & patient, each additional provider, each 20 minutes	Teleconsultation for International patient care including consultation by a multidisciplinary team to patient as initiated by the local teleconsultation team, each additional local provider, each 20 minutes	AED 460
01-11-04	Teleconsultation for International patient care (IPC), medical doctor to medical doctor	Teleconsultation for International patient care including consultation by a local medical doctor to an international medical doctor as initiated by the local teleconsultation team	AED 480

4. Claims and Adjudication Rules

- A Medical Board Approval is to be attached to the patient's file in order to confirm the eligibility.
- The time-based codes should be reported and billed based on the total time spent during an IPC teleconsultation. It is required for the performing physician to document either the

start/end time of the service or the total time spent for the service. The total time spent should not include any waiting time or time spent due to technical issues.

- C. For a multidisciplinary IPC teleconsultation, a minimum of 2 codes is expected to be reported. The service of the primary provider will be reported using service code 01-11-02 and services performed by each additional provider will be reported with service code 01-11-03. Service code 01-11-03 should never be reported as a stand-alone code.
- D. The IPC teleconsultation encounter shall be reported with EncounterType = 1 = No Bed + No emergency room.