

Addendum 03 to DOH Claims & Adjudication Rules

Version

V2025.1

Including the Mandatory Tariff Pricelist Application Rules.



دائرة الصحة
DEPARTMENT OF HEALTH

1. Purpose of this Document.

This addendum is issued to introduce the use of Indicators for billing routine laboratory and radiology CPT codes beyond the minimal re-testing interval as clinically necessary for outpatient services (Emergency Services are excluded*).

**Emergency Services are defined as services rendered under licensed Emergency/urgent care Departments and billed with emergency encounter type.*

2. Effective Date:

Preliminary Rollout (Phased Launch): 01 May 2026*

Complete Rollout: 01 July 2026

** The preliminary rollout means that the indicators will be available for use to prepare the providers in ensuring system readiness and proper reporting of the indicators. Further details will be communicated by the payers.*

3. Claims and Adjudication Rules

5.5 Indicators

Definition: Indicators are standardized flags reported as observation values to codes in Shafafiya to communicate defined clinical or administrative attributes of a reported service. They form part of the adjudication framework and should be used in accordance with specified rules and conditions.

Indicators may be applied to permit adjustments to reimbursement for services that would otherwise be subject to standard limitations.

The use of indicators is not limited to enabling reimbursement adjustments. Indicators may also serve to convey specific information relevant to the billed service, supporting accurate claims submission, processing and adjudication.

The application of indicators must be supported by appropriate clinical documentation and justification. Use of indicators that are inconsistent with defined rules and unsupported documentation may result in claim denial.

5.5.1 Indicator (R1)

Description: Repeat Radiology Service by the Same Healthcare Facility Group

- Indicator R1 is intended to be used in the Emirate of Abu Dhabi exclusively for routine radiological CPT codes ordered by the same healthcare facility group done during the minimum re-testing interval based on the best international clinical practice.
- The indicator shall be used for medically necessary repeat radiological procedure or service done during the minimum re-testing interval to obtain subsequent (multiple) results or reports.
- All claims reported with R1 must be accompanied by the necessary supporting documentation to justify the repeat procedure or service within the interval. The medical justification must be reported as part of the claim as an observation field.
- The indicator shall be reported as an observation field as defined in Routine Reporting requirements published at www.doh.gov.ae/shafafiya/reporting.

5.5.2 Indicator (R2)

Description: Repeat Radiology Service by Another Healthcare Facility Group

- Indicator R2 is intended to be used in the Emirate of Abu Dhabi exclusively for routine radiological CPT codes ordered by another healthcare facility group done during the minimum re-testing interval based on the best international clinical practice.
- The indicator shall be used for medically necessary repeat radiological procedure or service done during the minimum re-testing interval to obtain subsequent (multiple) results or reports.
- All claims reported with R2 must be accompanied by the necessary supporting documentation to justify the repeat procedure or service within the interval. The medical justification must be reported as part of the claim as an observation field.
- The indicator shall be reported as an observation field as defined in Routine Reporting requirements published at www.doh.gov.ae/shafafiya/reporting.

5.5.3 Indicator (L1)

Description: Repeat Clinical Diagnostic Laboratory Test by the Same Healthcare Facility Group

- Indicator L1 is intended to be used in the Emirate of Abu Dhabi exclusively for routine laboratory CPT codes ordered by the same healthcare facility group done during the minimum re-testing interval based on the best international clinical practice.
- The indicator shall be used for medically necessary repeat laboratory tests done during the minimum re-testing interval to obtain subsequent (multiple) test results.
- It shall not be used for tests that the healthcare facility group repeated to confirm initial results because of testing problems with specimens or equipment, or for any reason when a normal one-time result is all that is needed.
- It shall not be used with codes that describe a series of test results, such as glucose tolerance or evocative suppression tests.
- All claims reported with L1 must be accompanied by the necessary supporting documentation to justify the repeat laboratory test within the interval. The medical justification must be reported as part of the claim as an observation field.
- The indicator shall be reported as an observation field as defined in Routine Reporting requirements published at www.doh.gov.ae/shafafiya/reporting.

5.5.4 Indicator (L2)

Description: Repeat Clinical Diagnostic Laboratory Test by Another Healthcare Facility Group

- Indicator L2 is intended to be used in the Emirate of Abu Dhabi exclusively for routine laboratory CPT codes ordered by another healthcare facility group done during the minimum re-testing interval based on the best international clinical practice.
- The indicator shall be used for medically necessary repeat laboratory tests done during the minimum re-testing interval to obtain subsequent (multiple) test results.
- It shall not be used for tests that the healthcare facility group repeated to confirm initial results because of testing problems with specimens or equipment, or for any reason when a normal one-time result is all that is needed.

- It shall not be used with codes that describe a series of test results, such as glucose tolerance or evocative suppression tests.
- All claims reported with L2 must be accompanied by the necessary supporting documentation to justify the repeat laboratory test within the interval. The medical justification must be reported as part of the claim as an observation field.
- The indicator shall be reported as an observation field as defined in Routine Reporting requirements published at www.doh.gov.ae/shafafiya/reporting.